

Improving health and care by connecting your information



Thanks to the way health and social care organisations now work together and investment in technology, health and social care records can now be shared electronically with the professionals involved in your care.

To provide you with the best care, health and social care professionals need the most up to date information about you.

Over 100 health and social care organisations and nearly 350 GP practices across Berkshire, Buckinghamshire, North East Hampshire, Oxfordshire and Surrey have come together to share information to support your care. Together we care for around 4 million people.

This means information recorded about your health such as illnesses, hospital admissions and treatments can be accessed by the people who are involved in your care, wherever you are seen.

By sharing this information quickly and securely, health and care workers can access the most up to date details about you to make the best choices about your care meaning that:



professionals can make more effective decisions



professionals can see recent results so do not request duplicate tests



there is a reduced need for you to repeat your story and remember your information

Previously, teams and organisations including GP practices, hospitals, health services in the community, mental health and social care teams could all individually hold important information about your care, but it has not always been easily available to different teams within those settings.

We are now able to join up information that is held electronically which helps us to:

- 1 co-ordinate care across teams who may need to work together to care for you
- 2 proactively identify and provide the most appropriate services to you
- 3 use health and care information and trends to better plan services based on the needs of our residents



Privacy & security

Your care record is kept in a highly secure system and is only shared under tight controls with qualified and regulated professionals who are directly involved in your care.

Where information is used to plan and manage local health and social care services, it is always anonymised so that you cannot be identified from the data.



Find out more

For more information, details of your rights and who to contact please see:

<https://www.thamesvalleysurreycarerecords.net/>